

Tolley Tax Industry Report 2019

The Certainty of Change

Tolley surveyed tax professionals to understand how industry-wide issues, such as tax technology and HMRC's Making Tax Digital programme, are impacting the profession.



87%

are concerned about increasing automation in tax



59%

have adopted cloud-based software



43%

expect their spend on tax technology to increase



68%

are concerned with the administrative burden of Making Tax Digital



59%

find increasing regulations a challenge to their business



42%

believe Making Tax Digital will change the services they provide



74%

spent most of their advisory work time on research



44%

encourage their staff to undertake a professional qualification



32%

find recruiting and retraining staff is a challenge to their business

**Read the full Tolley Tax Industry Report 2019
at tolley.co.uk/industry-report-2019**

As the UK's only provider of critical tax information, in-depth reference, ground-breaking training and learning resources and unique market insight, Tolley is there by your side with four product families designed for tax professionals.

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